

to me, Chris, Dawn

Good morning Carol,

Sorry for the slow response. We are in our reporting season and things are a little hectic.

It was my pleasure to spend some time at Victoria Falls with you, Chris, and Dawn.

I believe the bones for an exceptional recycling program is in place for Victoria Falls with your leadership and the property management support. I believe the things we discussed if implemented will allow you all to reach your goal of a vibrant and robust recycling program.

Suggestions for bettering your recycling program:

- 1. Establish a team of enthusiastic recycling coordinators to carry out the objectives of the committee towards bettering your recycling program.
- 2. Brainstorm fun ways to promote the recycling program at the property and publicize goals met, needs for doing more and reward high participates who overachieve.
- 3. Educate residents on the importance of recycling and the impact in has on our environment.
- 4. Create an area where residents can learn more about recycling either on the property website, or in a common area(s) where residents frequently visit.
- 5. Remind residents that the property is an environmentally friendly property in every way possible. Make it a part of who you are as a community.

These are just a few of the ways I believe you can achieve your goal of making the property an award-winning waste diversion and recycling property.

I hope this helps.

Have a great day! And thinks for recycling.

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